


CURRICULUM VITAE

Alexandra Pitkevich

Last Name:	PITKEVICH	
First Name:	Alexandra	
Date of birth:	10.07.1975	
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OBJECTIVE

To work in a dynamic work environment in a role of middle- to top-level manager (team leader, project manager, department head, etc). I also enjoy researching new technologies, analysing and designing new technological, structural and architectural issues related to Internet-based and(or) database applications development. I look forward to working under high demands and appropriate compensation for work done at high professional level.

SUMMARY

14 years experience as both developer and manager in major development projects, mostly scalable software systems for middle-sized enterprises. Development included both writing in-house code and integration of third-party applications. Extensive experience in system design, requirements gathering, implementation and maintenance of complex multi-user systems, with wide selection of technologies and development environments used (including DBA). 4 years worked with ISO-9000 certified processes. Extensive experience of pre-project estimation and evaluation, including projected cost and time of development. Experience in software market analysis and research, multicriterial comparison of competing software products.

Excellent organizational skills, result driven. Analytical skills and attention to detail. Flexibility to adjust to a constantly changing environment. Ability to work under pressure.

Significant experience in managing a sizable department, in particular with QA, implementation&support specifics, including personally handling recruiting, client relations, budgeting, human resources and other related tasks.

PROFESSIONAL EXPERIENCE

09.2004 – present time	<p>Openway Service Ltd. St.Petersburg Position: Implementation Engineer/System analyst Responsibilities: Interaction with customers, consulting, system analysis, project management, implementation, launch and maintenance company's products (online&offline credit card processing, VISA&MC interchange, issuing, acquiring, device management, web-banking, debit&credit bank products, system integration, RBS interchange, data migration), project management, technical support, interface design. Environment: Oracle Database Server 9i, 10i and Oracle Application Server 10g for both SUN Solaris and RedHat Linux OS. References: www.openwaygroup.com</p>
9.2003 – present time	<p>Freelance projects for different customers Project: Tekora corp. (France), Creative design. Sketching and producing user interface concepts and specific elements for Java applications, mobile devices and PDAs (including pixel graphics and icon sets). Elements of advertising and web design, including own artistic material (e.g. fine art photography).</p> <p>Project: MetaCommunications inc. (USA) - business assistance in setting up St.Petersburg branch office. Initial assessment and requirements gathering, putting business processes in place, preparation of a set of documentation for the multiplatform (Windows, Macintosh-Apple) client-server software testing sequence. Participation in the testing process.</p> <p>Project: Advecon Ltd (Russia), System architecture design and analysis, requirements gathering, third party software research and comparison. Preparation of technical documents for tenders. Client relations.</p>

04.2002 – 09.2003	<p>Tecnics Ltd., Devexperts corp., St.Petersburg Position: Head of Maintenance and Support Department Responsibilities: Management of M&S dept., with 11 employees under direct supervision. Setup and implementation of business processes for 24x7 support for local and international customers. Interaction with Development and QA departments. Management of employment and education concerns for M&S employees. Interaction with customers, contract preparation. Implementation of internal technical support within the company. References: http://www.devexperts.com</p>
10.1999 - 04.2002	<p>Reksoft Ltd., Russia Position: Team Leader Project: Dynasite (Web business support system), Triton (E-commerce system and related object technology), DynaTracker (BugTracking system), etc. Language: CFML. Environment: ColdFusion Application Server, MS Sql Server, Sybase PowerDesigner, Sybase 11.9.2, Oracle 8i, MS Visual Source Safe Responsibilities: development of instrumental information system (DynaSite), implementation, launch and maintenance or applications built with this system. System architecture design and analysis, requirements gathering, managing development team. Third party software research and comparison. Preparation of technical documents for tenders. Database design. Interface design. Development. Users education. Writing both user and technical documentation. References: http://www.reksoft.ru, http://dynasite.reksoft.ru, http://www.ozon.ru, http://www.megafon.ru, http://www.003.ru, http://www.nikagroup.reksoft.ru, etc.</p>
8.1998 – 9.1999	<p>Gorislavtsev & Ko, Russia Position: Project Manager Project: 1S Consulting. Accounting system (corporation level) based on 1S:Corporation software. Language: 1S Basic. Environment: 1S 7.7, 1S 7.5, MS Sql Server 7.0 Responsibilities: Project management, personnel management, team management within the project. Customer contacts, requirements gathering, system architecture design. System implementation and maintenance. Graphical UI requirements analysis, design and implementation. Creation and maintenance of company web-front. References: http://www.gk.spb.ru</p>
11.1996 – 8.1998	<p>“New Helicon” publishing house Position: WWW Developer Project: All web projects of company. Language: HTML. Environment: Adobe PhotoShop, Corel Draw Responsibilities: Requirements gathering and analysis. Design and implementation of system's graphical UI. Implementation and maintenance of website. Design badges and business cards. References: http://ok.zhitinsky.spb.ru</p>
7.1995 – 12.1996	<p>“Resort Agency Plus” Position: Software developer, network administrator Project: Vacation tours sales and accounting system Language: Clipper 5.0, FoxPro 4 Environment: Clipper 5.0, FoxPro 4 Responsibilities: Design and implementation of information systems for the company, including PC distribution, LAN, user education and support. Development of an in-house software system for sales automation (vacation package sales).</p>

3.1993 – 11.1996

Inary technologies

Position: Software developer, network administrator

Project: "Spectra for windows" (Special CAD).

Language: C++

Environment: Borland C++, MS Visual Source Safe

Responsibilities: Software design, Object core, data storage and management system development.

Placement of installation: Russian Laser Centre, Physical Equipment Research Institute, LOMO

References: <http://www.inary.com>

EDUCATION

09.1991 – 07.1997

SPb Technical University (St-Petersburg, Russia), Faculty of Technical Cybernetics, CAD (2203), System Engineer. Higher degree (6 years, equivalent to MS), Computer Science.

Related courses: Programming techniques and technologies, Object-oriented analysis, Assembler languages, Information systems and networks, CAD system software, Dialog systems and computer graphics, Mathematical models in CAD-systems, Basic optimal design, Expert systems, Artificial intelligence systems, Information guarding technologies

ADDITIONAL TRAINING COURSES AND CERTIFICATIONS

02.2006

Oracle Application Server 10g: Администрирование, часть 2

10.2005

Oracle Application Server 10g: Администрирование, часть 1

08.2001

Contemporary techniques for information systems design and analysis (Center of Information Technologies)

07.2001

Effective management, basic course (Staff International)

02. 2001

Enterprise Java Beans (Inprise, Policom Pro)

03. 2000, 07.2000

Project Management, Project Management 2 (Reksoft, Nadja Kryloff)

TECHNICAL PROFILE

Hardware

IBM PC compatible and various peripheral equipment, Thales HSM, Eracom Orange security devices, DataCard Embossers, WINCOR ATM&SelfService Devices, Diebold ATM, various POS terminals

Software

Operating Systems SUN Solaris, Linux (mostly RedHat), Windows 2000, WindowsXP

Programming Languages PLSQL, SQL, C, C++, CFML, ASP, PHP, Perl

Middleware Technologies COM, OLE, DAO, ODBC, EJB

DBMS, SQL Servers Oracle 9-10i, MS SQL (6.5, 7.0, 2000), Sybase, My SQL, Clipper

Application Servers Oracle IAS 9g,10g

Data Exchange & Conversion XML, XSL, XSLT, IFX, BPEL

CASE tools Sybase Power Designer, MS Visual Source Safe, Rational Rose, CVS

RELEVANT SKILLS

English (reading - Fluent, writing – Upper Intermediate, speaking – Fluent)

Japanese (reading – Basic, writing – Basic, speaking - Intermediate)

ACM (Association for Computing Machinery) member